INSTALLATION OF VEHICLE GRAPHICS

Purpose

At GK Signs we have pride in the quality of our work to ensure your branding looks its absolute best. We aim to achieve these high standards whilst keeping costs to a minimum to deliver the best possible service we can to our valued customers.
For clarity and to avoid any unnecessary costs these Terms and Conditions outline the requirements for the installation and care of vehicle graphics.
Should you have any questions please contact our Account Management team on:
Call 01392 494044 or email gkcustomerservices@gksigns.co.uk

Site Conditions (when not using GK Signs Installation Facilities) and Vehicle Conditions

Customer Responsibility

- All vehicles requiring installation of graphics must be presented on time and sited undercover with a minimum ambient temperature of ten degrees or the minimum temperature stated on any relevant material datasheets, where applicable. Installation of graphics below the minimum temperature is not recommended.
- In the event it is agreed that the vehicles will not be undercover, any external installations are weather dependant. Conditions such as, high winds, persistent and heavy rain will mean the installation will be delayed or need to be rescheduled. Conditions will be monitored, and you will be advised of any need to reschedule. In the event of GK Signs arriving at site and unpredicted weather conditions prevent the installation, the installation value will be charged.
- The bodywork of the vehicle(s) should be in a suitable condition to install graphics. For example, free from dents/damage and rust.
- Suitable utilities, to include power, lighting and welfare facilities should be provided where necessary and as agreed.
- A safe environment for our installers to work should be provided with unrestricted access to the vehicle(s).
- Adequate space should be provided around the vehicle(s) to ensure that installers have enough space to safety carry out the installation.
- The environment should be free from hazards.
- The environment should be clean, ventilated and dirt & dust free.
- All vehicles should be presented clean, dry, and ready for installation of graphics. Care should be given to remove all dirt from recesses.
- Adequate parking should be provided for installers attending site.
- An appointed person should be available to sign for goods and materials that are delivered to site prior to installation.
- In the event goods are to be delivered to a third-party site a point of contact for that site should be given, so that safe storage of goods and/or materials can be arranged.
- Where agreed, on-site safe storage should be provided where graphics have been delivered to site prior to installation. GK Signs cannot accept responsibility for damage to goods whilst at customer sites.

- Any specific site inductions that installers will be required to attend must be notified to GK Signs so that the time can be allowed for in conjunction with the time for the installation.
- A customer representative name and contact number must be provided to GK Signs prior to any installation so that any delays can be avoided regarding unforeseen circumstances that may need to be discussed.
- Any required vehicle movements should be done promptly to avoid delays in installation and additional costs.

GK Signs Responsibility

- On arriving at site GK Signs installers will review the RAMS to ensure that the work can be carried out as per the guidelines.
- Will leave the site as they found it. Waste generated as a result of the installation will either be disposed of in on-site waste containers or removed by GK Signs installers, depending on what has agreed.
- Comply with customer issued on-site health and safety requirements.

Other Conditions and Potential Charges

- Any un-started or uncompleted installations beyond the control of GK Signs, such as, but not limited to, unavailable vehicles, unsuitable conditions, late arrival of vehicles or restricted access will be charged at the quoted rate.
- Should additional hours or a return visit be required to complete the installation service for reasons beyond GK Signs control, these will be charged at the prevailing rates. Along with unforeseen costs that may arise such as subsistence, overtime etc.
- A minimum of 48 hours' notice prior to the start time of the installation must be given if an installation is to be cancelled with no charge. Otherwise, the full amount may be charged as a cancellation fee.
- Graphics cannot be applied to uncured paint as doing so will lead to the failure of the graphic.
- GK Signs cannot accept responsibility for any damage due to poor paint and condition of the vehicle.
- No remedial repairs to the surface will be caried out.
- Included in the price are two amendments to artwork and proofs, after that design time is charged on an hourly basis.

Disclaimer

- As part of our on-going commitment to ensure our policies and procedures remain clear and up to date, these Terms and Conditions may be amended from time to time.

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